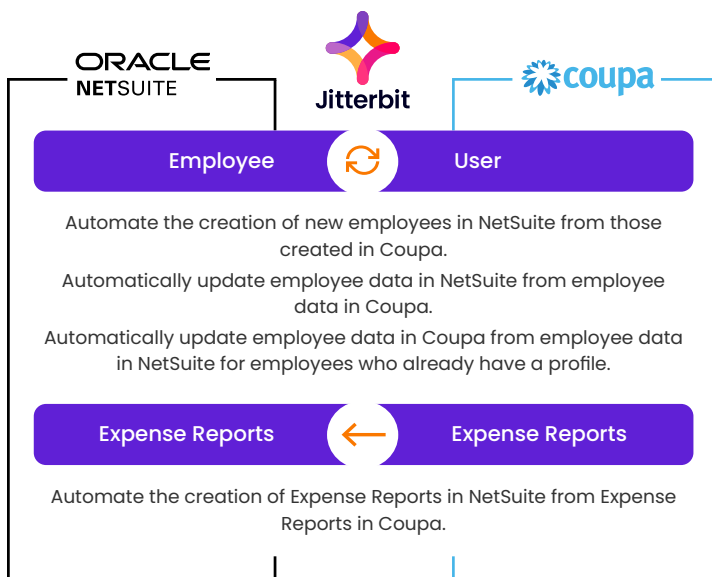# NetSuite-Coupa Employee Expense Process Template

Introduction

When a new resource joins an organization, HR stakeholders must complete time-consuming steps to provide the new hire with access to expense reporting. Those steps involve the coordination of multiple systems of record, which slows productivity and invites room for human error. Jitterbit's NetSuite to Coupa expense process template quickly automates these steps, so both you and your new hire can be more productive elsewhere. The template automates the creation of new employees in NetSuite once a user is set up in Coupa. It also automates the management of employee data between the two systems of record so that any adjustments made to a users record in Coupa is automatically reflected in NetSuite. Additionally, employee records updated in NetSuite are automatically synced to existing records in Coupa. Finally, Jitterbit's NetSuite to Coupa expense process template also automates the creation of expense reports in NetSuite from those processed in Coupa.

Expense report account management is a snap with Jitterbit's Employee Experience API360 solutions. The template is a pre-packaged solution for integrating key HR data in NetSuite to that found in Coupa. The NetSuite to Coupa Process Template provides a fast and easy way to integrate key expense processes together to increase time to productivity for all key stakeholders.

Employee ⟳ **User**

Automate the creation of new employees in NetSuite from those created in Coupa.
Automatically update employee data in NetSuite from employee data in Coupa.
Automatically update employee data in Coupa from employee data in NetSuite for employees who already have a profile.

Expense Reports ← **Expense Reports**

Automate the creation of Expense Reports in NetSuite from Expense Reports in Coupa.

BUSINESS PROBLEMS SOLVED:

- Automate the creation of new employees in NetSuite from those created in Coupa
- Automatically update employee data in NetSuite from employee data in Coupa
- Automatically update employee data in Coupa from employee data in NetSuite for employees who already have a profile

BUSINESS OUTCOMES:

- Faster access to expense management solutions for new employees
- Increased productivity for HR stakeholders by automating the flow of employee data updates
- Increased employee satisfaction and morale by accelerating time to pay

VALUE TO CUSTOMERS:

1. Packaged solution speeds expense management account setup and reduces technical support requirements
2. Automatic submission of employee information updates thus saving time for HR managers
3. Easily customize on top of pre-packaged templates
4. Pre-built integrations accelerate your time to deploy by 50-80%

BUSINESS BENEFITS:

- Drive greater efficiencies for HR stakeholders who are under pressure to do more with less using pre-built templates designed to simplify expense management
- Transform and streamline multi-departmental operations between HR, finance and legal departments
- Meet rising employee expectations for a consumer-oriented approach to HCM, from recruiting to offboarding

The *API Lifecycle* of an Employee

EX 360

- APPLICANT TRACKING (icims, SmartRecruiters, SilkRoad Technology, cornerstone)
- ONBOARDING / OFFBOARDING (workday, ADP, bambooHR)
- ASSET PROVISIONING (bmc, servicenow, Active Directory)
- ASSET SUPPORT (solarwinds, Jira Software, Active Directory)
- EMPLOYEE COMMUNICATIONS (Google, Microsoft, slack)
- EXPENSE MANAGEMENT (Expensify, SAP Concur, coupa)
- LEARNING MANAGEMENT (sumtotal, absorb)

Deliver Connected Employee Experiences

According to HR industry analysts, the average company has between 60 and 100 systems that need to be integrated. To stay competitive, Jitterbit Harmony connects data, people and devices together to streamline HR business processes and enable a seamless Employee 360 experience.

✦ **Jitterbit**

Jitterbit empowers businesses to optimize their connectivity and scalability through a single integration and workflow automation platform. Our mission is to turn complexity into simplicity so your entire organization can work faster and more efficiently.

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