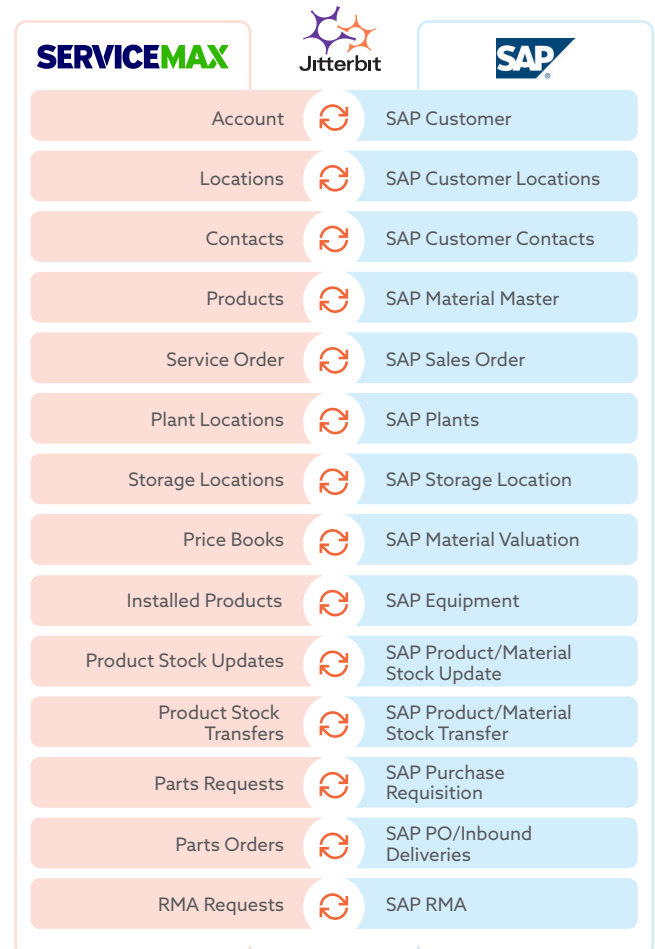# Connect ServiceMax and SAP Fast

for Better Business Results

ServiceMax takes field service digital to offer substantial advantages in terms of speed, accuracy, and customer satisfaction, while SAP empowers people and organizations to work together more efficiently and use business insight more effectively to stay ahead of the competition. Each tool has its own benefits, but using them in concert drives superior business results.

ServiceMax Connect for SAP by Jitterbit was built with Jitterbit's unparalleled domain expertise, delivering the powerful combination of pre-configured flows and hands-on implementation services from our team of domain experts that make it fast and easy to connect common ServiceMax to SAP business flows—without code! Leverage the pre-built solution templates to jumpstart a project and accelerate success. Out-of-the-box integration between common data and business processes dramatically speeds deployments, shortens your time to value, and decreases your total cost of ownership. Dynamic configuration options allow integrations to be customized to your unique business requirements and ensure maximum returns on your technology investments.

Used by organizations across every industry, ServiceMax Connect is a must for any business that depends on ServiceMax and SAP for its success. Get connected in days and see results immediately. The result is that you can rapidly synchronize and automate the most popular front- and back-office data and business processes.

SERVICEMAX		SAP
Account	⟳	SAP Customer
Locations	⟳	SAP Customer Locations
Contacts	⟳	SAP Customer Contacts
Products	⟳	SAP Material Master
Service Order	⟳	SAP Sales Order
Plant Locations	⟳	SAP Plants
Storage Locations	⟳	SAP Storage Location
Price Books	⟳	SAP Material Valuation
Installed Products	⟳	SAP Equipment
Product Stock Updates	⟳	SAP Product/Material Stock Update
Product Stock Transfers	⟳	SAP Product/Material Stock Transfer
Parts Requests	⟳	SAP Purchase Requisition
Parts Orders	⟳	SAP PO/Inbound Deliveries
RMA Requests	⟳	SAP RMA

Pre-configured Flows for Rapid Deployment

www.jitterbit.com

ServiceMax Connect for SAP by Jitterbit

✔ Get integrations up and running fast

- Use pre-built solution templates for common integration flows
- Take advantage of best practices and domain expertise
- Run everything 100% in the cloud or optionally deploy on-premise
- Manage integrations from any device and setup proactive alerts

✔ Handle common tasks with ease

- Easily synchronize account, contact, and location data across systems
- Amplify your Service Order to Invoice process and cash flow by connecting your front and back office
- Eliminate manual data entry and the costly errors that result
- Give service technicians complete access to products, assets, invoices, orders, credits, and more
- Enhance customer satisfaction with increased accuracy, accelerated delivery, and visibility to service order details, billing, and other information
- Better manage your customer relationship from initial work order to fulfillment and invoicing

✔ Take integrations to the next level

- Powerful configuration options
- Connect additional endpoints to expand to new use cases
- Build real-time, scheduled, or batch integrations
- Customize data or workflows
- Work with Jitterbit experts to fast-track success with complex connections

SOLUTIONS BUILD ON DOMAIN EXPERTISE

ServiceMax Connect gets ServiceMax and SAP connected quickly using industry best practices. Integration is all we do, so when you engage with Jitterbit you get:

✔ 10+ years of integration experience

✔ Domain expertise from connecting hundreds of customers

✔ Access to our team of solutions experts any time you need them

✔ Additional services to further customize your solutions

✔ Scalable and extendable platform to support today's and tomorrow's business requirements

Jitterbit, Inc.
1.877.852.3500 | **Contact Us**